

## Supporting People Short Term Providers Equality Monitoring Summary Report April 2009 – April 2010

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Through Supporting People

In 2009-10 we received data for 30 out of 36 short term services. The services we received data for were:

Adullam Liberty House  
Action for Children 24/7 project  
Beacon Support  
Carr Gomm Gore Avenue & Resettlement service  
Turning point May Road  
Creative Support - Alba Close  
Deafness Support Network  
ECHG - SASH  
ECHG - Tenancy Support  
Foundations 112 Claremont Road  
Great Places - Renaissance  
HCP Supported Tenancies  
Homeless Families Unit Belmont  
Holly Bank  
Places for People Salford Foyer  
Positive Lifestyles Royal Court  
Positive Lifestyles Outreach  
Positive Lifestyles Lancaster House  
Project 34  
Project 34 Brentwood  
Project 34 TWP  
Salford Drug service  
Salford Drug service Young people  
Salford Women's Aid  
Petrie Court  
Salvation Army  
Stonham Joan Lestor House  
Turning Point - 260 Lower Broughton Rd  
Turning Point – Floating Support  
Turning Point - May Road

The services who did not submit any data:

Action for Children Next Step  
Action for Children- ASSFAM  
Care Cover – All services  
ECHG Gypsy and traveller and Showpeople Liason Officer

We did receive some unidentified forms which may have been from the above services but could not include these in our figures.

## Quick Reference Table

<b>Strands</b>	<b>Average for 09-10</b>	<b>Average for 08-09</b>
Ethnicity White British	80 %	77%
BME	20 %	23%
Gender Male	55.8 %	61%
Female	44.2 %	39%
Transgender Unknown	30.8 %	45%
No	69 %	55%
Yes	0.2%	0%
Disability Disabled	19.7%	26%
Non- disabled	80.3%	74%
Age 16-19	25%	23%
20-29	29.7%	29%
30-44	27.3%	34%
45-59	9.9%	12%
60-64	0.9%	2%
65-69	1.1%	0%
Sexual Orientation Unknown	26%	36%
Heterosexual	68.4%	50%
Gay	2.2%	2%
Lesbian	1.5%	1%
Bisexual	1.5%	2%
Religion Christian	42.3%	44%
Buddhist	0.5%	1%
Hindu	0.4%	1%
Jewish	0.1%	1%
Muslim	4.6%	7%
Sikh	0%	0%
None	42.3%	44%
Any Other	1.8%	0%

The figures above are very similar to the 08/09 figures. There has been a marked improvement in the collection of the data on sexual orientation and transgender information with the numbers of respondents not answering the question reducing by 10% in the case of sexual orientation and by nearly 15% for the transgender question.

The hope would be that this shows a continuing trend for these two areas to be answered by more people entering services as this will enable us to get more accurate information on all the equality strands.

## **Ethnicity**

The average of BME service users entering short term services decreased slightly from 23% to 20% and, as last year, they were concentrated within a small number of services namely – Belmont, HCP supported tenancies, Salvation Army and Positive Lifestyles. The other services had much smaller numbers.

## **Gender**

The split between male and female service users was more equal than last year but there were still slightly more males at 55.8%

## **Disability**

There has been a slight drop (6%) in the number of service users who consider themselves disabled within short term services so that 80.3% are non disabled.

## **Age**

The figures are very similar to last year with the majority of service users in the 20-29 age band.

## **Sexual orientation**

The figures are similar to last years but as mentioned above there has been a drop in the number of people not answering the question. There was an 18% increase in service users answering heterosexual which corresponds with more service users answering the question.

## **Transgender**

There has been a drop in the number of people not answering the question which is positive and with the development of the new monitoring form this will hopefully increase as the question has been worded more clearly. 0.2% of service users identified themselves as transgender so it is important for us to take this into consideration and ensure our services are sensitive to the needs of this group.

## **Religion**

There was no significant change in the figures from last year with equal numbers of service users answering Christian as answering no religion and very small numbers in the non Christian religious categories (7.4% - just slightly below the 2001 census figure of 7.5%).

## **Conclusion**

We now have 2 years of data on our short term services and have rolled out the project to our long term services from April 2010. The data collected will be shared with providers and partners in these annual reports which will be published on our website.

The vast majority of services are now submitting the monitoring forms however in the collection of this data several problems have become apparent:

The data entry required is very time consuming for the Supporting People team

The collation/administration of forms is time consuming for providers and the information required is duplicated several times (National Outcomes Framework, Client record forms, providers own forms)

The accuracy of the data is often compromised due to:

Unidentified forms – we have worked on this by stressing the importance of supplying service ID number or service name on forms but we still get many unidentified forms.

Incomplete forms – we receive forms where only the first or second sheet has been photocopied or an old version of the form has been used which has different categories/bands.

Several alternative methods of producing the reports and collating the data required are currently being explored with providers using the Provider network. This will hopefully resolve these issues so that the most accurate set of data can be used when completing Community Impact Assessments and looking at gaps in services.

