

For advice in **other languages**

**Urdu**

اگر آپ اردو زبان میں بات  
کرنا چاہتے ہیں تو

فون: 0800 345 7371

**Punjabi**

ਜੇ ਤੁਹਾਨੂੰ ਪੰਜਾਬੀ ਵਿਚ ਗੱਲ  
ਕਰਨੀ ਸੌਖੀ ਲਗਦੀ ਹੈ ਤਾਂ

0800 345 7371 ਤੇ ਫੋਨ ਕਰੋ।

**Arabic**

العربية

إخا كخدمتكم بفضل التحديث

باللغة العربية

هاتف: 0800 345 7370

You can find out more about our service  
on line at  
[www.salford.gov.uk/welfarerights](http://www.salford.gov.uk/welfarerights)

Photograph by Richard Holland

**Salford City Council**



INVESTORS IN PEOPLE  
CHAMPION



Specialist Help  
Debt and  
Welfare Benefits

# Salford Debt Advice Service

## What we do and how to contact us



## What we do

We offer free independent information, confidential advice, support and assistance with debt problems.

We run training courses for local authority staff and voluntary groups and provide talks to local community groups about debt issues.

## How we can help you

We can

- Check you are getting all your benefits.
- Draw up a financial statement to show what money, if any, you have available for your creditors.
- Advise you which creditors you should deal with first.
- Check that all your creditors have followed the law when lending or recovering money from you.
- Negotiate with your creditors.
- Represent you in court.
- Provide example letters, court forms and supporting information to help you deal directly with your creditors yourself.

## How to contact us

Telephone (Advice Line)

**0800 345 7323**

Monday, Wednesday and Friday

1.00pm – 4.00pm

(Voice or Minicom & access to interpreters)

On-line

[www.salford.gov.uk/welfarerights](http://www.salford.gov.uk/welfarerights)

Write to

**Salford Welfare Rights Service**

**FREEPOST**

**Manchester**

**M27 1BX**

(You do NOT need a stamp)

When you contact you can help us give you the right advice by telling us about:

- all the debts you have.
- how much money you have coming in each week.
- how much you spend on your mortgage/rent, Council Tax, gas and electricity.

## Other advice services

For **benefits advice** contact  
**Welfare Rights Advice Line**

**0800 345 7375**

Monday – Friday  
10.00am to 12.00 noon

If your GP is at

- Irlam Medical Centre
- Little Hulton Health Centre
- Lower Broughton Health Centre
- Higher Broughton Health Centre
- Langworthy Medical Centre
- Pendleton Gateway
- Ordsall Health Centre
- Springfield House Practice (Eccles)
- Walkden Clinic
- Walkden Gateway

Ask the health centre receptionist to book you an appointment.