

# In memoriam



Salford Bereavement Services and Friends of the Cemeteries newsletter

December 2010

## Advent service of remembrance 2010



**Families and friends are invited to join us this Christmas for a special memorial service to remember loved ones.**

The services will be held on **Sunday 5 December 2010, from 2.00pm** at Peel Green Crematorium and **Sunday 12 December 2010 from 3.00pm** at Agecroft Crematorium.

The services will be conducted by Father

Bruce Lamb (Peel Green) and Father Liam Houlihan (Agecroft).

After the services, there will be the opportunity to light a candle and write a message to hang on our tree of remembrance in memory of a loved one.

Refreshments will be available and all faiths are welcome to attend.

**For more information call Agecroft on 736 2512 or Peel Green on 789 1901**

## Peel Green awarded Green Flag

**On the 22 September, Peel Green Cemetery was officially awarded the Green Flag award at a ceremony at Blackleach Country Park.**

Paul Taylor from the cemeteries Grounds Maintenance team (pictured) received the certificate from the Mayor of Salford on behalf of the cemetery, which now joins the city's three other green flag winners as one of the country's best green spaces.



# Agecroft crematorium refurbishment update

**We are pleased to announce that phase one of the mercury abatement programme at Agecroft Crematorium has now been completed.**

The improvements made during this phase of the project include:

- The construction of the extension to the crematorium building to house the mercury filtration plant. The extension has been clad in stone to match the existing structure (pictured below).
- Construction of a new exterior gas/electric meter housing to meet the latest regulations.
- The Book of Remembrance room has been redecorated along with part of the cemetery offices, including the installation of CCTV.
- The exterior sink next to the outside toilets has been replaced by a new stainless steel one.

Phase two of the project will begin in early April 2011 and the crematorium will be completely closed for a minimum of 12 weeks. Further details of the closedown arrangements will be published in the next issue of in memoriam and on our website: [www.salford.gov.uk/agecroftrefurbishment](http://www.salford.gov.uk/agecroftrefurbishment)



## Friends of Salford Cemeteries

The next meeting of the Friends of Salford Cemeteries will take place in spring 2011 (date to be confirmed).

If you are interested in attending please call 0161 789 1901 or email [peelgreen.cemetery@salford.gov.uk](mailto:peelgreen.cemetery@salford.gov.uk)

## How are we doing?

Customer satisfaction surveys carried out between July and September 2010 showed that 26.9% of respondents thought that the overall quality of service provided by crematoria staff was 'excellent', while 46.2% rated it as 'very good' and 26.9% said it was 'satisfactory'.

In relation to the burial service, 62.5% of those who responded said the overall quality of service provided was 'excellent', 25% rated it as 'very good' and 12.5% said it was 'satisfactory'

## Get in touch

If you have any comments or suggestions to make about this newsletter or any of our services, please write to:

**Neil Buckley, Principal  
Bereavement Services Officer,  
Peel Green Cemetery, 716  
Liverpool Road, Eccles M30 7LW**

Alternatively, you can email [neil.buckley@salford.gov.uk](mailto:neil.buckley@salford.gov.uk) or call 789 1901

