

You can write to us at  
Salford Welfare Rights Service  
FREEPOST  
Manchester  
M27 1BX

(you do NOT need to use a stamp)

We can visit you at home if you are  
unable to get out (for example because of  
limited mobility or other circumstances)  
to any of our advice sessions

You can call in at one of our weekly  
advice sessions

**Monday 10.00 am – 12.30 pm**

Eccles Youth Centre,  
Gladstone Road,  
Eccles, M30 0YW

**Tuesday 10.00 am – 1.00 pm**

North Salford Youth Centre,  
Devonshire Street,  
Salford, M7 4TL

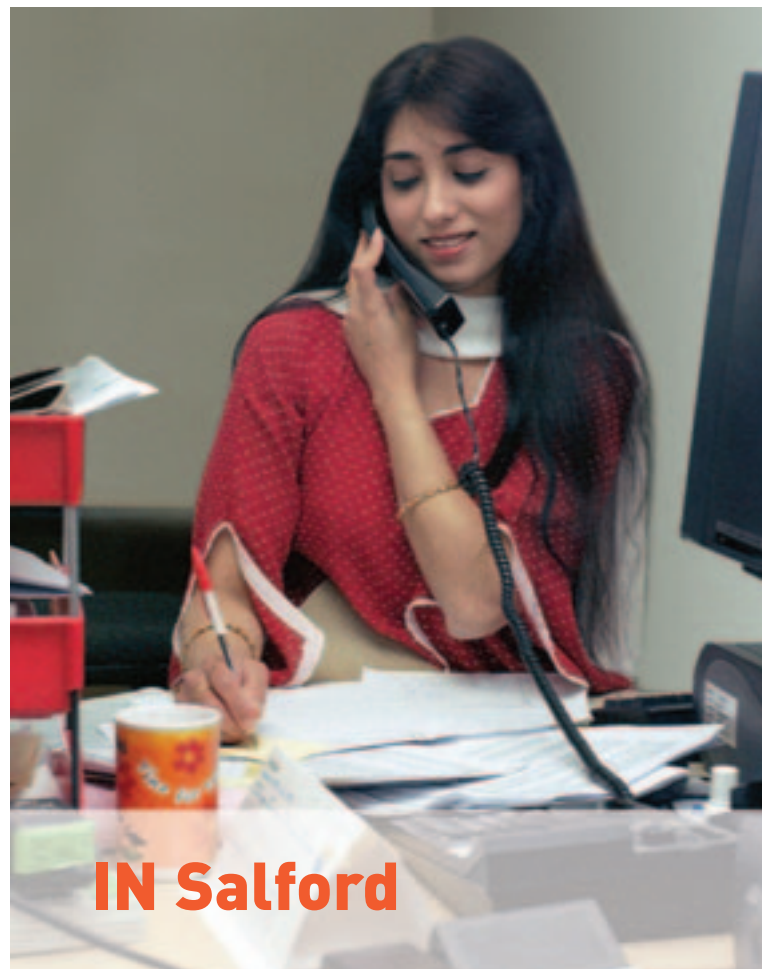
(no appointment needed. Just call in)

**Salford City Council**



August 2004

## Advising the Urdu & Punjabi speaking community



**IN Salford**

**Welfare Rights  
Linkworker Service**

what we do and how to contact us

## What is this Service?

We offer free, independent information, advice, support and representation on

- the full range of benefit and tax credit entitlements
- education and training
- housing
- disability
- health
- any other issues

We also provide talks to local community groups about benefits.

## Who is this Service for?

The Welfare Rights Linkworker (Urdu/Punjabi) service is unique because it is provided for members of the Urdu and Punjabi speaking community within Salford.

The Welfare Rights Linkworker (Urdu/Punjabi) covers the whole of Salford and is there to assist you if you need to speak to someone about benefit or other problems in your own language.

## How we can help you

We can help you find out about the benefits, tax credits and other rights and entitlements you may have and advise on how to claim them. We can help you challenge decisions on these and represent you at an appeal tribunal about your benefit entitlements or tax credits entitlements.

## How you can contact us

**Advice Line (Urdu/Punjabi)**

**0161 745 8747**

**Monday to Friday**

**9.00 am to 4.00 pm**

(an answer machine operates outside these times or when an advice session is taking place – see back page)

(voice or minicom and access to interpreters)

You can find information about the full range of our services at

**[www.salford.gov.uk/welfarerights](http://www.salford.gov.uk/welfarerights)**