

Other advice services

For advice in **other languages**

Urdu

اگر آپ اردو اور پنجابی میں بات
کرنا چاہتے ہیں تو

فون: 0800 345 7371

Punjabi

ਜੇ ਤੁਹਾਨੂੰ ਪੰਜਾਬੀ ਵਿਚ ਗੱਲ
ਕਰਨੀ ਸੌਖੀ ਲਗਦੀ ਹੈ ਤਾਂ

0800 345 7371 ਤੇ ਫੋਨ ਕਰੋ

Arabic

العربية
إذا كنت تفضل التحدث
باللغة العربية

هاتفه 0800 345 7370

For **debt advice** contact

Debt Advice Line

0800 345 7323

Monday, Wednesday, Friday

1.00pm to 4.00pm

You can find out more about our service
on line at
www.salford.gov.uk/welfarerights

Photograph by Richard Holland

Salford City Council



Salford Welfare Rights Service

What we do and how to contact us



What we do

We offer free independent information, advice, support and representation on a range of benefit and tax credit entitlements.

We run training courses for health & local authority staff and voluntary groups and provide talks to local community groups about benefits and tax credits.

How we can help you

We can help you find out about the benefits and tax credits you are entitled to, advise you how to claim them, argue your case if a decision doesn't seem to be right and represent you at an appeal tribunal.

Some of the benefits we can help with

- Income Support
- Employment Support Allowance
- Incapacity Benefit
- Disability Living Allowance
- Attendance Allowance
- Jobseekers Allowance
- Housing & Council Tax Benefits
- Pension Credit
- Child Tax Credit
- Working Tax Credit

How to contact us

Telephone (Advice Line)

0800 345 7375

Monday to Friday

10.00am – 12.00 noon

(Voice or Minicom & access to interpreters)

On-line

www.salford.gov.uk/welfarerights

Write to

Salford Welfare Rights Service

FREEPOST

Manchester

M27 1BX

(You do NOT need a stamp)

To help us give you the right advice we may need to ask you about:

- your family circumstances
- how much money you have coming in each week
- how much you have saved
- any disabilities you and you family have
- how you are paying for your home.

If your GP is at

- Irlam Medical Centre
- Little Hulton Health Centre
- Lower Broughton Health Centre
- Higher Broughton Health Centre
- Langworthy Medical Centre
- Pendleton Gateway
- Ordsall Health Centre
- Springfield House Practice (Eccles)
- Walkden Clinic
- Walkden Gateway

Ask the health centre receptionist to book you an appointment.