

A photograph of a brick building facade. The central feature is a blue door with a white archway above it containing a semi-circular window with a decorative pattern. To the left of the door is a white-framed window with white curtains. To the right is another white-framed window with white curtains. The brickwork is a mix of light and dark tones. A small white box is mounted on the wall to the right of the door.

If you require further information or wish to be added to our mailing list, simply contact us at landlord.licensing@salford.gov.uk or call us on 0161 793 3344 you can also write to us at:

Landlord Licensing Team,
Market Support Team,
Salford City Council,
Salford Civic Centre,
Chorley Road, Swinton,
Salford M27 5BY

Other useful sources of information:
[www.salford.gov.uk/
landlordlicensing](http://www.salford.gov.uk/landlordlicensing)
www.respect.gov.uk



This leaflet can be provided in large print, audio, electronic and braille formats.

If you need help in understanding this leaflet, please contact
The Equalities Team at Salford City Council, ☎ 0161 793 3536.

إذا احتجت للمساعدة في فهم هذه النشرة ، برجاء الاتصال بفريق المساواة في مجلس سالفورد ،
هاتف رقم 0161 793 3536

এই পুস্তিকাটি বোঝার জন্য যদি আপনার সাহায্যের প্রয়োজন হয় তাহলে সেলফোর্টে কাউন্সিলের ইকুয়ালিটি টিমের সঙ্গে
যোগাযোগ করুন টেলিফোন নম্বর 0161 793 3536

如果您有關於本宣傳頁的任何問題，請聯繫 Salford 理事會的 Equalities 團隊，電話號碼為
0161 793 3536

ਜੇ ਤੁਹਾਨੂੰ ਇਸ ਲੀਫਲੈਟ ਸਮਝਣ ਵਿਚ ਸਹਾਇਤਾ ਦੀ ਜ਼ਰੂਰਤ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਲਫੋਰਡ
ਕੌਂਸਲ (Salford council) ਵਿਚ ਇਕੁਅਲਿਟੀ ਟੀਮ (Equalities Team) ਨਾਲ ਫੋਨ ਨੰਬਰ
0161 793 3536 'ਤੇ ਸੰਪਰਕ ਕਰੋ.

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0161 793 3536 'ਤੇ ਸੰਪਰਕ ਕਰੋ।

اگر آپ کو اس لیف لیٹ کے سمجھنے میں مدد کی ضرورت ہو تو براہ کرم اکیوئلیٹی ٹیم کو سالفورد کونسل سے اس ٹیلی فون نمبر 0161 793 3536 پر رابطہ
قائم کر سکتے ہیں۔

Tackling anti-social behaviour

A guide for home owners and tenants in a Selective Licensing area



Working with landlords

IN Salford

Living in a Selective Licensing area means that private landlords who rent out properties in your area, will now be required by law to apply for a licence and take reasonable steps to deal with the anti-social behaviour of their tenants.

Anti-social behaviour can have a significant impact on the quality of life of individuals. If we do not resolve it quickly, it can create an environment where more serious crime can take hold and have a lasting impact on the local community - **your** community.

Salford City Council, the local community and partner agencies, all play a key role in ensuring that anti-social behaviour is not tolerated and is dealt with effectively. By working together we can tackle the problem and make a difference through prevention, enforcement and rehabilitation.

What is anti-social behaviour?

The term anti-social behaviour covers a wide range of unacceptable activities which include:

- excessive noise, especially late at night e.g. loud music, DIY, slamming and banging doors

- rowdy, aggressive or threatening behaviour or language
- using a property for criminal purposes e.g. drug dealing
- problems caused by animals e.g. persistent dog barking, fouling etc
- litter, graffiti or rubbish dumping in the local area
- abandoned cars
- intimidation, harassment or threats
- acts of violence.

Landlord responsibilities and anti-social behaviour

One of the main requirements of a licence is for a landlord (or managing agent) to have procedures in place in order to deal with complaints about the behaviour of their tenants and in finding a solution. This may involve working with other agencies such as the council or the police in order to develop an action plan to resolve the problem.

How you should deal with anti-social behaviour

If you are suffering from or have witnessed anti-social behaviour from tenants, the first step is to speak to the landlord.

If you do not know the landlord, or you have approached the landlord and nothing has been resolved, contact Salford City Council's Landlord Licensing Team on **0161 793 3344** where you can speak to a dedicated Anti-Social Behaviour Officer.

The team can contact the landlord and help them in taking action to deal with the problem.

If the landlord fails to take steps in addressing the problem, they may be found to be in breach of their licence and face serious penalties, including a prosecution leading to a fine of up to £5,000 and lose their licence as a result.



Respect

The government's Respect initiative aims to ensure that local agencies tackle anti social behaviour and its causes to improve quality of life for residents, particularly those in the most disadvantaged communities.

In January 2007, the Home Office announced Salford as one of 40 Respect Action Areas in the country. This means that Salford

will have more resources to deal with anti-social behaviour and that tackling the problems and root causes are a priority.

Respect action line

If you are suffering from anti-social behaviour from unknown persons or those who do not live in privately rented property, then you can contact the 24 hour Respect line **0845 605 2222**.

