

Salford City Council

Comprehensive Performance Assessment (CPA) scorecard 2008

Overall performance for this Council

This is a council that is **improving well** and demonstrating a **3 star** overall performance.



We reached this overall rating by looking at:

- What progress Salford City Council has made in the last year – direction of travel
- How Salford City Council manages its finances and provides value for money – use of resources
- How Salford City Council's main services perform – service performance
- How Salford City Council is run – corporate assessment

Service assessments, use of resources and corporate assessments are scored on the Local Services Inspectorate Forum scale:

- 1 = Inadequate performance – below minimum requirements
- 2 = Adequate performance – only at minimum requirements
- 3 = Performing well – consistently above minimum requirements
- 4 = Performing strongly – well above minimum requirements

Direction of travel

The progress Salford City Council has made in the last year

Direction of travel	2005	2006	2007	2008
This assessment indicates the progress being made, or otherwise, to achieve improvement.	improving well	improving adequately	improving well	improving well

The following summary has been provided to support the 2008 direction of travel assessment:

Salford City Council is improving well. The Council has made improvements in many areas including providing better housing and reducing crime. Education results continue to improve, with pupils achieving their best ever GCSE results. Partnership working remains strong, helping to further improve adult social care performance. This includes strong support to allow people to live at home and programmes to help older people stay healthy and active. Effective leadership supports the continued regeneration of the local economy, with jobs created as a direct result of the development of Media City. The Council is proactive in supporting local people into employment including those from deprived areas. Skill levels and employment rates have risen, although the economic downturn presents future challenges. The Council is realistic about the scale of future challenges and that some service outcomes are below that of other similar areas. However, underperformance is proactively addressed and there are signs that this is leading to improvements in the safeguarding of children. Challenging yet realistic plans are in place to further tackle barriers to employment, improve residents' health and enhance the cleanliness of public spaces while at the same time delivering better value for money.

Use of resources

How Salford City Council manages its finances and provides value for money

Use of resources	2005	2006	2007	2008
We have assessed how well the Council manages its finances and provides value for money.	3	3	3	3

This use of resources judgement is drawn from five individual judgements provided by the Council's appointed auditor:

Auditor judgements	2008
Financial reporting	3
Financial management	3
Financial standing	3
Internal control	4
Value for money	3

Service performance

How Salford City Council's main services perform

Service area	2005	2006	2007	2008
Benefits - The Council's performance in providing housing and council tax benefit services as assessed by the Department for Work and Pensions and is based primarily on achievement against the 2005 housing benefits/council tax benefits performance standards.	4	3	4	4
Children and young people - The Council's performance in providing children's services, such as children's education and social care. The joint assessment is made by the Commission for Social Care Inspection and Ofsted following a review of the Council's overall performance and key indicators.	2	2	2	2
Culture - The Council's performance in services, such as libraries and leisure, as assessed by the Audit Commission.	3	2	2	2
Environment - The Council's performance in services, such as transport, planning and waste, as assessed by the Audit Commission.	3	2	3	3
Housing - The Council's performance in community housing and, where applicable, housing management services, as assessed by the Audit Commission.	2	3	3	4
Social care (adults) - The Council's performance in adult social care services. The assessment is made by the Commission for Social Care Inspection following a review of the Council's overall performance and key indicators.	4	4	4	4

Corporate assessment

How Salford City Council is run

Corporate assessment	2005-2008
In assessing how the Council is run, the Commission considers what the Council, together with its partners, is trying to achieve; what the capacity of the Council, including its work with partners, is to deliver what it is trying to achieve; and what has been achieved? Under CPA - The Harder Test, corporate assessments were undertaken once for each single tier and county council between 2005 and 2008.	3

Percentage figures may not total 100 per cent due to rounding.

Please visit the Audit Commission website (www.audit-commission.gov.uk) for the full version of this scorecard.