

Falling through the Net a great success

On 24 May 07, Salford Supporting People and it's partners held an event to tackle the issues raised in a report written by the Core User Group.

The event was a great success and was attended by 70 service providers and service users. Many important issues were raised on the day which will help form an action plan for Commissioning Body and Core Strategy regarding temporary and move on accommodation in the City.

The day started with presentations from Aaron Biszby, (Chair CUG), Angela Allen (Senior Manager Housing Connections Partnership) and Ian Humphries (SP lead officer). The afternoon was lead by the service users with two workshops looking at current gaps in service provision, with service users being able to suggest solutions to overcome some of the current issues.

Service Users took advantage of having a panel of experts present and almost 30 questions were asked. The panel, made up of Janice Samuels (Community Housing Team manager) Ian Humphries (SP Lead Officer), Jane Birch (DAAT) Daniel Jones (Chair of SP Providers Network), Paul Goodwin (Chair SP floating support network), Bob Osborne (Assistant Director Housing and Planning and Julia Clark (Assistant Director Adult Commissioning), dealt extremely well with all the questions and got a lot out of the session, as did the audience.

The initial feedback from the day was very positive with many service users enjoying the chance to not only have their say on issues which affect them, but also **be heard** by the decision makers.

A report on the day and action plan is currently being developed but if you would like more information in the meantime, please contact: alex.keelan@salford.gov.uk or emily.grace@salford.gov.uk



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