Service Name: Assisted Bin Collection Service

Our core data protection obligations and commitments are set out in the council’s Primary Privacy Notice and on our website at Data Protection legislation.

This notice provides additional privacy information for:

- Members of the public using the assisted bin collection service

It describes how we collect, use and share personal information about you

Purpose(s)

The situations in which we will process your personal information are listed below:

- To assess your eligibility and qualification for the assisted bin collection service
- To provide you with the assisted bin collection service
- To send you a yearly renewal form
- To ensure the bin collection crew can identify your property and collect your waste and recycling from an agreed location

Categories of personal data

In order to carry out the service we collect and obtain the following categories of personal data:

- Your personal contact details – Name, Address, Telephone Numbers, E-mail addresses
- Your health information
- Your blue badge permit details (if applicable)

Legal basis for processing

The legal basis for processing your personal information is:

- You, or your legal representative, have given consent
- Under section 45 of the Environmental Protection Act 1990, Salford City Council have a duty to provide a household waste collection service and have specified, under section 46 of the EPA 1990, a standard collection service.

If you fail to provide certain information when requested, we may not be able to process your request for assisted bin collection service.

Information sharing/recipients

We may share personal information about you with the following types of organisations:

- Other teams within the council in order to verify your eligibility for the service
- We may share the collection service information (e.g. that an assisted collection is needed at your address) with third party companies responsible for providing Salford City Council with in-cab software, currently Whitespace Work Software in the United Kingdom
- We will not disclose any information to other organisations unless we are required by law to do so or to prevent fraud.
Data Transfers beyond European Economic Area (EEA)

We will not send your data outside the EEA unless we need to comply with a lawful and legitimate request.

If we do transfer your information beyond the EEA, we will make sure that it is protected in the same way as if it was being used in the EEA.

Automated Decisions

Any decisions about this service are made by the relevant council team. No automated decisions are made.

Data retention/criteria

Personal data is held for as long as the assisted collection service is required. Personal data will be deleted within one month of the assisted collection service being terminated by you.

Your rights

Information about exercising your rights can be found on the council’s website Exercising Your Rights.

Updates

We may update or revise this Privacy Notice at any time so please refer to the version published on our website for the most up to date details Data Protection Legislation.